



Australian Government

Opportunity Type
Full-Time

Opportunity Status
Ongoing

APS Classification
Executive Level 2

Closing Date
5/03/2025

Office Arrangement
Hybrid

Australian Securities and Investments Commission

Registry Transformation Lead

📍 Adelaide SA, Brisbane QLD, Canberra ACT, Melbourne VIC, Perth WA, Sydney NSW

Registry Transformation Lead

Take the lead in shaping the ASIC Registry, a vital public service for the Australian community.

- Lead the design of an optimal ASIC Registry operating model and call centre
- Ensure that service design and delivery are tailored to meet the needs of the community serviced
- Join a dynamic high performing team helping Australians with an essential service
- Executive Level 2 position – Remuneration commensurate with experience
- All locations considered

The purpose

The ASIC Registry manages more than 30 legal registers, that are the official source of information about business names, companies and other professionals, registered or licensed to operate in the Australian Economy.

The Registry Transformation lead will play a pivotal role in ensuring that every aspect of the Registry operating model is optimally designed to align with the strategic intent and meet the needs of the community.

The team

You will lead the review of the Registry operating model including the call centre to ensure its services, structure and processes are optimal. You will also oversee the company and business name registration program and manage an extensive set of stakeholders. You will be accountable for the following:

- Registration policy, regulatory compliance and service design for companies and business names
- Stakeholder Engagement and Management
- Data governance across ASIC's Registry data environment
- Registry Business Change Management

The key duties of the position include:

To excel in this role its anticipated you would have extensive experience reviewing the effectiveness of large public services, call centres and structural and process improvement projects, with a passion for improving service delivery and driving change. Ideally you will have gained broad experience in private practice consulting or within a government public services context with exposure to a regulator. You will have exceptional communication and stakeholder management skills and thrive in a dynamic and complex environment.

View the position description for more information or click 'apply' to start your application. Applications close at 11:59pm ADST/AEST, Wednesday, 5 March 2025.

Contact Officer

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Agency Employment Act

Australian Securities & Investments Act

Website

[Australian Securities and Investments Commission](#)

Position Number

1844396

Vacancy Number

VN-0754801